



**Garden Search & Rescue, LLC**

Karina Mae

P.O. Box 3247

Madison, WI 53704

## **Client Homework**

Welcome! As a new client of Garden Search & Rescue we would like to make sure our services are the best fit possible. Please allow us to better acquaint ourselves with you and your yard by completing this questionnaire. This will help us start to know how to create a custom outdoor space for you!

## **Customer Information**

Name (First & Last)\_\_\_\_\_

Address\_\_\_\_\_

City, Zip\_\_\_\_\_

Cell\_\_\_\_\_Home\_\_\_\_\_

Email\_\_\_\_\_

Circle preferred method of contact/communication (phone/email/ either)

Is texting ok for shorter communications? (yes/no)

Best time of day for contact\_\_\_\_\_

Partner's name (first & last)\_\_\_\_\_

Cell\_\_\_\_\_

Email\_\_\_\_\_

Do you both want to receive communication? Or would someone like to be the primary contact?

Are there children in the home? If so, please list ages.

Is there a likelihood of additional family members?

Are there any pets we may cross paths with? If so please list names, species, and any tendencies of note. (shy, digging, escape artist, etc.)

Are there any persons in the home with limited mobility or impairments of the five senses?

Are any members of your family, or frequent users of the site, allergic to bees stings or any plants? If so, please describe.

How many years do you plan to stay in the home?

## **Property Information**

List the top 5 current problems/issues with the site which you would like to address or correct.

Rank 1-5 (1 being most urgent)

List any positive elements of the site which should be enhanced or capitalized upon.

List any plants onsite that you are particularly fond of.

Are there any plants onsite that you would like removed.

Are there any noxious weeds on the property such as poison ivy or poison parsnip?

Are there issues with invasive species on site? (campanula, aegopodium, jumping worm, etc.)

Do you, or have there been chemicals used on the property? Hire anyone that does? If yes, can you provide a copy of the application records?

Are there any unusual micro-climactic considerations we should be aware of? (gusting winds, pooling water, extreme drought, ice formations, etc.)

Do you have water leaking into your basement? If yes, have you determined where or why?

Do you have any materials on site that you would like to incorporate into the design? (stones, plants, sculptures, etc.)

Do you live in a neighborhood with covenant rules, deed restrictions, or easements?

Are there parking restrictions in your neighborhood such as 2 hour parking, or no parking on Thursdays? If so, please specify.

Can you accurately locate the property lines?

Do you know of any electric, septic, irrigation, drain, or other buried lines or objects that won't be located by digger's hotline?

Is there any possibility of private utility lines to an outbuilding, unattached garage, old lamppost, etc.? We may need to turn power off at the circuit breaker.

Please list other services you may use, such as lawn mowing, weed control/fertilization, arborist, etc.

## **Goals & Ideas**

What is the main goal of your space? Who uses it? How often? What are your future intentions?

Is there a “look” you are going for? Please use a few adjectives.

What type of landscape boundary do you prefer along your property lines? Defined or flowing?

Do you have any favorite plants/trees/shrubs/bulbs/food?

Are there certain plants you dislike?

Do you have any favorite colors, color combinations, or textures?

Are there certain colors or color combinations you dislike?

What plant spacing do you prefer? More orderly or more natural?

Do you have a preference for native or non-native plants? Or both?

What range of plant maturity do you prefer we use? Large, mature plants? Or okay waiting for plants to grow? \*Keep in mind that larger plants can cost significantly more to install and often don't grow as fast as smaller plants.

## **Budget and Maintenance Plan**

Although most people don't like to discuss their budget, we find it critical to discuss early on to reduce frustration later in the process.

Having a realistic idea of the budget from the outset allows us to make appropriate decisions and maximize value.

Roughly, what is your budget for initial landscape installation? Keep in mind that many projects can be installed in annual phases to reduce cost. Check the most appropriate answer.

- ☐ < \$1,000
- ☐ \$1,000 - \$2,000
- ☐ \$2,000 - \$5,000
- ☐ \$5,000 - \$10,000
- ☐ \$10,000 - \$15,000
- ☐ \$15,000 - \$25,000
- ☐ \$25,000 - \$50,000
- ☐ >\$50,000
- ☐ Whatever it takes to achieve our vision

What is your plan for maintaining your new landscape? Are you interested in professional assistance?

If you plan on doing your own landscape maintenance, how much time will you realistically spend weekly? (in hours)

Are you willing and able to water new plantings several times per week during the summer?

After the install is complete, what is your annual budget for landscape maintenance?

## **Maintenance continued**

There are several options to consider if you'd like to move forward with regular professional maintenance, and we can curate a plan that suits your needs and budget.

-You can let us take care of all the details. We'll stop by for regular maintenance whenever we think you need it. This is not limited to, but may include such services as weeding, watering, mulching, and pruning.

-We can put you on a set schedule where you will always know when we will provide service, and which services to expect. Keep in mind we occasionally need to delay service due to inclement weather. We would need a clear primary contact and preferred method of communication with this option.

-You can contact us when you see fit. Keep in mind we are often booked out for 2 months or more during high season, so it can be difficult to make an appointment with this option.

Do you have any questions or comments?:

*Garden Search & Rescue*  
*gardenSearchandRescue@gmail.com 608-438-9571*